

Video Transcript: Value of UnitedHealthcare

Screen visuals:

The UnitedHealthcare logo stretches into a ribbon that swipes across the screen and flies away.

Narrator:

Welcome in. We've got lots of good info to share with you — so let's get started!

Screen text:

Welcome

Let's get started

Narrator:

UnitedHealthcare is here for how you live your life, with health plans built for what matters to you and designed to be more affordable, simple and supportive. Let's take a look at what you can look forward to.

Screen visuals:

Two hands come together and create a heart. Next, a wallet, clipboard and 2 clasped hands appear.

Narrator:

For quality care that's next-door and nation-wide, say hello to one of the largest networks in the U.S. Our network of over 1.7 million providers and over 5600 hospitals help make it easier to access care when and where you need it.

Screen text:

One of the largest networks

- 1,700,000+ providers
- 5,600 hospitals

UnitedHealth Network Access internal analysis, March 2025

Screen visuals:

On a map of the U.S., location pins pop up around the country. Then, a cluster of circles appears. In each circle is a health care-related item, such as a heart, prescription bottle and health care provider.

Check mark

Check mark

Narrator:

Preventive care such as routine annual checkups and certain recommended screenings and immunizations is covered by most of our plans at no additional cost to you when you see network providers.

Screen text:

Preventive care

Screen visuals:

A calendar's pages flip forward several times, and the words "\$0 out of pocket" appear.

Narrator:

To connect with your plan whether you're at home or on the go, there's my u-h-c.com and the UnitedHealthcare app. These tools are designed to make it easier to manage claims, find network providers, share your health plan ID card and so much more.

Screen text:

Connect with your plan

From home — myuhc.com® On the go — UnitedHealthcare® app

Screen visuals:

A desktop computer and smartphone appear.

Narrator:

Whenever you need care — from minor procedures to major surgeries — it's good to get an idea of the costs that may be ahead. Your plan comes with tools built to help you get and compare cost estimates for network care. You can even track your deductible along the way.

Screen text:

Get and compare cost estimates

Screen visuals:

Three signs are on a post: One has a stethoscope, one has a chat bubble with a red cross in it and one has the letters ER. Then, a finger taps a smartphone, and its screen changes from a location pin on a map to a list of network health care providers.

Narrator:

For support with a personal touch, sign in to the UnitedHealthcare app or my u-h-c.com and tap the Chat button. Or, call the member phone number listed on your ID card.

Screen text:

Support with a personal touch

Screen visuals:

A laptop computer appears, followed by a hand holding a smartphone. The laptop's screen says "myuhc.com®." On the smartphone screen, the UnitedHealthcare logo changes to a health plan ID card.

Narrator:

You'll be connected to trained, caring experts ready to answer your questions, share useful information and help with your needs.

Screen visuals:

Two chatting head silhouettes appear.

Narrator:

With care at the heart of everything we do, we're proud to work with the UnitedHealthcare Children's Foundation, or U-H-C-C-F. Since 2 thousand 5, U-H-C-C-F has awarded more than 37,000 grants to families across the U.S. — helping children access health care and services that may not be covered by their families' health plan. These grants are designed to help families focus on what's most important: Improving their child's quality of life.

Screen text:

UnitedHealthcare Children's Foundation® (UHCCF)

UnitedHealthcare Children's Foundation, uhccf.org. Accessed April 2025.

Screen visuals:

A teddy bear, ball and stacking toy sit on a shelf. Then, on a map of the U.S., location pins pop up around the country.

Narrator:

If it's a healthier YOU you're after, there are many programs and services included in your plan at no additional cost — from wellness and lifestyle to mental health and emotional support.

Screen text:

Wellness programs and health support services

Screen visuals:

A lotus flower, apple, bandage, digital thermometer, smartwatch, blueberry, drug capsule and medical cross nestle into a neat pile.

Narrator:

Health plans designed with 4 things in mind: Affordability. Simplicity. Support. And YOU.

Screen visuals:

A wallet, clipboard and 2 clasped hands appear. Next, 2 hands come together and create a heart.

Narrator:

Now that you know more about the tools, programs and services that are included in your United Healthcare health plan, you can be well on your way to a healthier you. Thanks for watching.

Screen text:

2/11/2026

Screen visuals:

A hot-air balloon drifts upward.

Narrator:

Once your plan is active, visit my u-h-c.com to browse around to learn more — or sign up for the programs and services that catch your interest.

Screen text:

Already a member?

Visit myuhc.com

Screen visuals:

A ribbon swipes across the screen and becomes the UnitedHealthcare logo.

Narrator:

Disclaimers are included on screen here, as well as in the video transcript.

Screen text:

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Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Size of UnitedHealthcare provider network: UnitedHealthcare internal analysis, March 2025. Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. Other routine services may be covered under your plan, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details. The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC. All UnitedHealthcare members can access a cost estimate online or on the mobile app. None of the cost estimates are intended to be a guarantee of your costs or benefits. Your actual costs may vary. When accessing a cost estimate, please refer to the Website or Mobile application terms of use under Find Care & Costs section. The UnitedHealthcare Children's Foundation (UHCCF) is a 501(c)(3) charitable organization that provides medical grants to help children gain access to health-related services not covered, or not fully covered, by their parents' commercial health insurance plan. UHCCF's funding is provided by contributions from individuals, corporations and UnitedHealth Group (NYSE: UNH) employees. UnitedHealthcare Children's Foundation, uhccf.org. Accessed July 2025.