



## Effective March 1, 2020, SHBP Has Temporarily Approved the Virtual Visit benefit to see a Doctor at \$0 co-payment\* for UnitedHealthcare® SHBP Members.

**It's easy to video chat with a doctor 24/7—  
whenever, wherever.**

Whether you're at work, home, traveling, you name it—a Virtual Visit lets you talk with a doctor by video 24/7. If needed, a Virtual Visit doctor can treat and prescribe\*\* medication for everyday illnesses like the flu, sinus infections, a cough and more.

To get started sign in at [myuhc.com/virtualvisits](https://myuhc.com/virtualvisits) or download the UnitedHealthcare® app.

In addition to all of the great things you can do on [myuhc.com](https://myuhc.com)® or the UnitedHealthcare app, you can now talk to a doctor as well. There are no additional accounts to set up or apps to download.

### Quality care when and where you need it.

Use a Virtual Visit for everyday medical conditions:

- Allergies
- Bronchitis
- Eye infections
- Flu
- Headaches/migraines
- Rashes
- Sore throats
- Stomachaches
- And more

\*This benefit is subject to change upon notice

\*\* Certain prescriptions may not be available, and other restrictions may apply.

\*\*The Designated Virtual Visit Provider's reduced rate for a virtual visit is subject to change at any time. The UnitedHealthcare® app is available for download for iPhone® or Android™. iPhone is a registered trademark of Apple, Inc. Android is a trademark of Google LLC.

Virtual visits are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. Virtual visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times or in all locations.

Insurance coverage provided by or through UnitedHealthcare Insurance Company and its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates. Health Plan coverage provided by or through a UnitedHealthcare company.



### Virtual Visits may save you time and money.

An estimated 25% of ER visits could be treated with a Virtual Visit —bringing a potential \$1,700 cost down to just \$0.

