Coverage for: Individual/Family | Plan Type: PS1



# HDHP with HSA

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://n35.ultipro.com/login.aspx or call 866-547-0849. For general definitions of common terms, such as <u>allowed</u> amount, <u>balance billing, coinsurance, copayment, deductible, provider, or other underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.cms.gov/CCIIO/Resources/Forms-Reports-and-Other-Resources/Downloads/UG-Glossary-508-MM.pdf">https://www.cms.gov/CCIIO/Resources/Forms-Reports-and-Other-Resources/Downloads/UG-Glossary-508-MM.pdf</a> or call 866-547-0849 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| What is the overall <u>deductible</u> ?                                     | <u>Network</u> *: \$2,000.00 Individual/ \$4000.00<br>Family/ \$3300 Individual within a Family<br>Non- <u>Network</u> *: \$6,000.00 Individual /<br>\$12000.00 Family per calendar year.<br>* <u>Deductibles</u> cross-apply                              | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services<br>covered before you<br>meet your <u>deductible?</u>    | Yes. <u>Preventive Care</u> are covered before you meet your <u>deductible</u> .   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> |
| Are there other<br><u>deductibles</u> for specific<br>services?             | No, there are no other <u>deductibles</u> .  | You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this <u>plan</u> covers.   |
| What is the <u>out-of-</u><br><u>pocket limit</u> for this<br><u>plan</u> ? | For <u>network provider</u> *: \$4,500.00 Individual/<br>\$9000.00 Family/ \$6650.00 Individual within a<br>Family For out-of- <u>network providers</u> *:<br>\$13,500.00 Individual / \$27,000.00 Family per<br>calendar year *Out-of-pockets cross-apply | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in<br>the <u>out-of-pocket</u><br><u>limit</u> ?       | <u>Premiums, balance-billing</u> charges, health care<br>this <u>plan</u> doesn't cover, penalties for failure to<br>obtain <u>pre-notification</u> for services.  | Even though you pay these expenses, they don't count toward the <u>out-of-</u><br><u>pocket</u> .   |

| Important Questions   | Answers   | Why This Matters:  |
|---|---|--|
| Will you pay less if you<br>use a <u>network</u><br><u>provider</u> ? | Yes. See www.myuhc.com or call 866-547-0849<br>for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u><br>in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network</u><br><u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference<br>between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ).<br>Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u><br>for some services (such as lab work). Check with your <u>provider</u> before you<br>get services. |
| Do you need a <u>referral</u><br>to see a <u>specialist</u> ?         | No  | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |



All **<u>copayment</u>** and **<u>coinsurance</u>** costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

|   |  | What You   |   |  |  |
|---|--|--|---|--|--|
| Common<br>Medical Event   | Services You May Need  | <u>Network Provider</u><br>(You will pay the least)  | <u>Out-of-Network</u><br><u>Provider</u><br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information  |  |
| If you visit a health<br>care <u>provider's</u> office<br>or clinic | Primary care visit to treat<br>an injury or illness<br><u>Specialist</u> visit | Tier 1 UHC Premium<br>Designated Provider: 10%<br>Coinsurance<br>Tier 2 UHC Non<br>Premium Provider: 20%<br>Coinsurance<br>Tier 1 UHC Premium<br>Designated Provider: 10%<br>Coinsurance<br>Tier 2 UHC Non<br>Premium Provider: 20%<br>Coinsurance | 40% <u>coinsurance</u><br>40% <u>coinsurance</u>                    | <ul> <li>Virtual visit - In <u>network</u> 10% co-ins per visit by a Designated Virtual <u>Network</u> <u>Provider</u>. If you receive services in addition to office visit, additional copays, <u>deductibles</u>, or co-ins may apply.</li> <li>No virtual visit coverage for out of <u>network</u>.</li> <li>Tier 1 (UHPD) <u>Specialist</u> - 10% co-ins after <u>deductible</u>. If you receive services in addition to an office visit, additional copays, <u>deductibles</u>, or <u>coinsurance</u> may apply.</li> </ul> |  |
|   | <u>Preventive</u><br><u>care/screening</u> /<br>immunization                   | No charge  | 40% <u>coinsurance</u>  | You may have to pay for services that<br>aren't <u>preventive</u> . Ask your <u>provider</u> if<br>the services needed are <u>preventive</u> . Then<br>check what your <u>plan</u> will pay for.   |  |

|   |   | What You  | ı Will Pay  |  |  |
|---|---|---|---|--|--|
| Common<br>Medical Event   | Services You May Need                         | <u>Network Provider</u><br>(You will pay the least)                     | <u>Out-of-Network</u><br><u>Provider</u><br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information  |  |
| If you have a test  | <u>Diagnostic test</u> (x-ray,<br>blood work) | 20% <u>coinsurance</u>  | 40% <u>coinsurance</u>  | <u>Prior Authorization</u> required non-<br><u>network</u> for Sleep Studies or \$750.00<br>penalty will apply.  |  |
|   | Imaging (CT/PET scans,<br>MRIs)               | 20% coinsurance   | 40% coinsurance   | None   |  |
| If you need drugs to  | Generic Drugs<br>(Tier 1)                     | Retail: 20% <u>coinsurance</u><br>Mail Order: 20%<br><u>coinsurance</u> | Retail: Not covered   | Your <u>plan</u> uses a preferred drug list<br>which identifies the status of covered<br>drugs. Some drugs require<br><u>preauthorization</u> . If not obtain, the drug<br>may not be covered. |  |
| treat your illness or<br>condition<br>More information<br>about <u>prescription</u><br><u>drug coverage</u> is<br>available at<br><u>www.caremark.com</u> | Preferred brand drugs<br>(Tier 2)             | Retail: 20% <u>coinsurance</u><br>Mail Order: 20%<br><u>coinsurance</u> | Retail: Not covered   | Your <u>plan</u> uses a preferred drug list<br>which identifies the status of covered<br>drugs. Some drugs require<br><u>preauthorization</u> . If not obtain, the drug<br>may not be covered. |  |
|   | Non-preferred brand<br>drugs<br>(Tier 3)      | Retail: 20% <u>coinsurance</u><br>Mail Order: 20%<br><u>coinsurance</u> | Retail: Not covered   | Your <u>plan</u> uses a preferred drug list<br>which identifies the status of covered<br>drugs. Some drugs require<br><u>preauthorization</u> . If not obtain, the drug<br>may not be covered. |  |

| Specialty drugs<br>(Tier 4) | Retail: 20% <u>coinsurance</u><br>Mail Order: N/A | Retail: Not covered | <ul> <li>Your <u>plan</u> uses a preferred drug list</li> <li>which identifies the status of covered</li> <li>drugs. Some drugs require</li> <li><u>preauthorization</u>. If not obtain, the drug</li> <li>may not be covered.</li> <li>To help offset your out-of-pocket costs</li> <li>for specialty medications, a Specialty</li> <li>Copay Assistance program is available to</li> <li>you. The clinical team at VPS will help</li> <li>you receive manufacturer copay</li> <li>assistance to cover most, if not all, of</li> <li>your out-of-pocket expenses for your</li> <li>specialty medications. For more</li> <li>information and to enroll in the</li> <li>program, contact VPS at 1-888-201-9175</li> <li>prior to filling your specialty medication.</li> <li>ImpaxRx Medication Under</li> <li>Management<sup>TM</sup> Service provides access</li> <li>to medications over \$5,000 and will be</li> <li>required to be fulfilled through the</li> <li>ImpaxRx Medication Under</li> <li>Management<sup>TM</sup> Service unless the drug</li> <li>manufacturer or patient credentials result</li> <li>in a denial for that medication. When a</li> <li>new medication is identified during the</li> <li>plan year, the benefit has up to 6 months</li> <li>to bring the medication under</li> <li>management by the plan. A list or</li> <li>threshold of medications may be</li> <li>amended during the plan year, as</li> <li>determined by the plan sponsor, within</li> <li>the notice provisions defined in the plan.</li> </ul> |
|-----------------------------|---|---------------------|--|
|-----------------------------|---|---------------------|--|

|                                   |  | What You   | ı Will Pay  |  |
|-----------------------------------|--|--|---|--|
| Common<br>Medical Event           | Services You May Need                                | <u>Network Provider</u><br>(You will pay the least)            | <u>Out-of-Network</u><br><u>Provider</u><br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information  |
| If you have<br>outpatient surgery | Facility fee (e.g.,<br>ambulatory surgery<br>center) | 20% coinsurance  | 40% <u>coinsurance</u>  | Prior Authorization required non-<br>network for certain services or \$750.00<br>penalty will apply. |
|                                   | Physician/surgeon fees                               | 20% coinsurance  | 40% coinsurance   | None   |
| 16                                | Emergency room care                                  | 20% coinsurance  | 20% coinsurance   | None   |
| If you need<br>immediate medical  | Emergency medical<br>transportation                  | 20% coinsurance  | 20% coinsurance   | None   |
| attention                         | <u>Urgent care</u>                                   | 20% coinsurance  | 40% coinsurance   | None   |
| If you have a<br>hospital stay    | Facility fee (e.g., hospital room)                   | \$0 Confinement<br><u>Deductible</u> 20%<br><u>coinsurance</u> | 40% <u>coinsurance</u>  | <u>Prior Authorization</u> required non-<br><u>network</u> or \$750.00 penalty will apply.           |
|                                   | Physician/surgeon fees                               | 20% coinsurance  | 40% coinsurance   | None   |

|  |                       | What You  | Will Pay   |   |
|--|-----------------------|---|--|---|
| Common<br>Medical Event  | Services You May Need | <u>Network Provider</u><br>(You will pay the least)   | Out-of-Network<br><u>Provider</u><br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information   |
| If you need mental<br>health, behavioral<br>health, or substance<br>abuse services | Outpatient services   | 10% <u>coinsurance</u>  | 40% <u>coinsurance</u>                                       | <ul> <li>Partial <u>Hospitalization</u>/Intensive</li> <li>Outpatient Treatment In- <u>Network</u> 10%</li> <li><u>coinsurance</u> after <u>plan</u> <u>deductible</u> and</li> <li>out of <u>network</u> 40% after <u>plan</u> <u>deductible</u>.</li> <li><u>Prior Authorization</u> required non-</li> <li><u>network</u> for certain treatments and</li> <li>Intensive Behavioral Therapy (ABA) or</li> <li>\$750.00 penalty will apply.</li> <li>Neurobiological and Autism Spectrum</li> <li>Disorders 20%, after <u>plan</u> <u>deductible</u> and</li> <li>out of <u>network</u> 40% after <u>plan</u> <u>deductible</u> and</li> <li>out of <u>network</u> 40% after <u>plan</u> <u>deductible</u></li> <li>Cognitive Behavioral Therapy provided</li> <li>by AbleTo is covered at 100% no cost</li> <li>share for initial consultation; ongoing</li> <li>therapeutic treatments are payable at</li> <li>100% after in <u>Network plan deductible</u></li> </ul> |
|  | Inpatient services    | 20% coinsurance   | 40% coinsurance  | <u>Prior Authorization</u> required non-<br><u>network</u> or \$750.00 penalty will apply.  |
| If you are pregnant  | Office visits         | Tier 1 UHC Premium<br>Designated Provider: 10%<br>Coinsurance<br>Tier 2 UHC Non<br>Premium Provider: 20%<br>Coinsurance | 40% <u>coinsurance</u>                                       | Prior Authorization required non-<br>network for Inpatient stays that exceed<br>normal 48 hours for vaginal delivery or<br>96 hours for cesarean or \$750.00 penalty<br>will apply.   |

|   |  | What You  | Will Pay   |  |  |
|---|--|---|--|--|--|
| Common<br>Medical Event   | Services You May Need                        | <u>Network Provider</u><br>(You will pay the least)   | Out-of-Network<br><u>Provider</u><br>(You will pay the most)   | Limitations, Exceptions, & Other<br>Important Information  |  |
|   | Childbirth/delivery<br>professional services | Tier 1 UHC Premium<br>Designated Provider: 10%<br>Coinsurance<br>Tier 2 UHC Non<br>Premium Provider: 20%<br>Coinsurance | 40% <u>coinsurance</u>   | <u>Cost sharing</u> does not apply for<br><u>preventive services</u> . Depending on the<br>type of service, a <u>copayment</u> ,<br><u>coinsurance</u> or <u>deductible</u> may apply.<br>Maternity care may include tests and<br>services described elsewhere in the SBC. |  |
|   | Childbirth/delivery facility services        | 20% <u>coinsurance</u>  | 40% <u>coinsurance</u>   | (i.e., ultrasound)   |  |
|   | <u>Home health care</u>                      | 20% coinsurance 40% coinsurance Authorization for Home services (s  | Limited to 120 visits per calendar year.<br>Limited to 60 days per calendar year for<br>Outpatient Private Duty Nursing. <u>Prior</u><br><u>Authorization</u> required out of <u>network</u><br>for <u>Home Health Care</u> for certain<br>services (skilled nursing by RN or LPN)<br>or \$750.00 penalty will |  |  |
| If you need help<br>recovering or have<br>other special health<br>needs | <u>Rehabilitation services</u>               | Tier 1 UHC Premium<br>Designated Provider: 10%<br>Coinsurance<br>Tier 2 UHC Non<br>Premium Provider: 20%<br>Coinsurance | 40% <u>coinsurance</u>   | Calendar year limits of 36 visits for<br>cardiac, and 20 visits each for<br>pulmonary, occupational, speech, and<br>cognitive rehabilitation. Visit limit does<br>not apply to autism spectrum disorders.  |  |
|   | Habilitation services                        | 20% coinsurance   | 40% coinsurance  | None   |  |
|   | Skilled nursing care                         | \$0 Confinement<br><u>Deductible</u> 20%<br><u>coinsurance</u>  | \$0 Confinement<br><u>Deductible</u> 40%<br><u>coinsurance</u>   | Limited to 60 days per calendar year.<br><u>Prior Authorization</u> required non-<br><u>network</u> or \$750.00 penalty will apply.  |  |
|   | <u>Durable medical</u><br>equipment          | 20% <u>coinsurance</u>  | 40% <u>coinsurance</u>   | <u>Prior Authorization</u> required non-<br><u>network</u> for DME over \$1,000.00 per<br>device or \$750.00 penalty will apply.   |  |

|                         |                                | What You  | Will Pay  |   |
|-------------------------|--------------------------------|---|---|---|
| Common<br>Medical Event | Services You May Need          | <u>Network Provider</u><br>(You will pay the least) | <u>Out-of-Network</u><br><u>Provider</u><br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information   |
|                         | Hospice services               | 20% <u>coinsurance</u>                              | 40% <u>coinsurance</u>  | <u>Prior Authorization</u> required non-<br><u>network</u> before admission for an<br>Inpatient Stay in a hospice facility or<br>\$750.00 penalty will apply. |
|                         | Children's eye exam            | Not covered   | Not covered   | Not Covered   |
| If your child needs     | Children's glasses             | Not covered   | Not covered   | Not Covered   |
| dental or eye care      | Children's dental check-<br>up | Not covered   | Not covered   | Not Covered   |

#### **Excluded Services & Other Covered Services:**

| Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded</u> <u>services</u> .) |   |  |  |  |  |
|---|---|--|--|--|--|
| <ul> <li>Adult routine vision exam (i.e. refraction)</li> <li>Bariatric Surgery</li> <li>Cosmetic Surgery</li> </ul>  | <ul> <li>Dental Care (Adult)</li> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S.</li> </ul> | <ul><li>Routine Foot Care</li><li>Weight loss programs</li></ul> |  |  |  |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)   |   |  |  |  |  |
| <ul><li>Acupuncture</li><li>Chiropractic care</li></ul>   | <ul><li>Hearing aids</li><li>Infertility treatment</li></ul>  | • Private-duty nursing   |  |  |  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or

https://www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov/</u> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals Rights</u>: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 866-547-0849 or visit www.welcometouhc.com or the Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform.

# Does this <u>plan</u> provide Minimum Essential Coverage? Yes

# 928559\_01/01/2025\_005\_014\_101724\_092309\_AM\_R

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium</u> tax credit.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a Baby</b><br>(9 months of in- <u>network</u> pre-natal care and a<br>hospital delivery)   |            | Managing Joe's type 2 Diabetes<br>(a year of routine in- <u>network</u> care of a well-<br>controlled condition)   |            | Mia's Simple Fracture<br>(in- <u>network</u> emergency room visit and follow<br>up care)   |            |
|---|------------|--|------------|--|------------|
| ■ The <u>plan's</u> overall<br><u>deductible</u>  | \$2,000.00 | ■ The <u>plan's</u> overall<br><u>deductible</u>   | \$2,000.00 | ■ The <u>plan's</u> overall<br><u>deductible</u>   | \$2,000.00 |
| Specialist coinsurance  | 20%        | ■ <u>Specialist coinsurance</u>  | 20%        | Specialist coinsurance   | 20%        |
| Hospital (facility)<br><u>coinsurance</u>   | 20%        | Hospital (facility)<br><u>coinsurance</u>  | 20%        | ■ Hospital (facility) 20%  |            |
| ■ Other <u>coinsurance</u>  | 20%        | • Other <u>coinsurance</u>   | 20%        | • Other <u>coinsurance</u>   | 20%        |
| This EXAMPLE event includes services<br>like:<br>Specialist office visits ( <i>pre-natal care</i> )<br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br>Diagnostic tests ( <i>ultrasounds and blood work</i> )<br>Specialist visit ( <i>anesthesia</i> ) |            | This EXAMPLE event includes serviceslike:Primary care physician office visits (includingdisease education)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter) |            | This EXAMPLE event includes services<br>like:<br><u>Emergency room care</u> (including medical supplies)<br><u>Diagnostic test</u> (x-ray)<br><u>Durable medical equipment</u> (crutches)<br><u>Rehabilitation services</u> (physical therapy) |            |
| Total Example Cost  | \$12,700   | Total Example Cost   | \$5,600    | Total Example Cost   | \$2,800    |
| In this example, Peg would  | pay:       | In this example, Joe would p   | pay:       | In this example, Mia would pay:  |            |
| <u>Cost Sharing</u>   |            | <u>Cost Sharing</u>  |            | <u>Cost Sharing</u>  |            |
| Deductibles   | \$2,000.00 | <u>Deductibles</u>   | \$2,000.00 | Deductibles  | \$2,000.00 |
| <u>Copayments</u>   | \$0.00     | Copayments   | \$0.00     | <u>Copayments</u>  | \$0.00     |
| Coinsurance   | \$2,100.00 | Coinsurance  | \$700.00   | Coinsurance  | \$100.00   |
| What isn't covere   | ed         | What isn't covered   |            | What isn't covered   | 1          |
| Limits or exclusions  | \$60.00    | Limits or exclusions   | \$20.00    | Limits or exclusions   | \$0.00     |
| The total Peg would pay is  | \$4,160.00 | The total Joe would pay is   | \$2,720.00 | The total Mia would pay is   | \$2,100.00 |
|   |            |  |            |  |            |

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: <u>UHC\_Civil\_Rights@uhc.com</u> Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights <u>Grievance</u>. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at <u>http://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html</u>.

Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número gratuito que aparece en este Resumen de Beneficios y Cobertura (Summary of Benefits and Coverage, SBC).

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請撥打本福利和承保摘要 (Summary of Benefits and Coverage, SBC) 內所列的免付 費電話號碼。

XIN LƯU Ý: Nếu quý vị nói tiếng **Việt (Vietnamese)**, quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ghi trong bản Tóm lược về quyền lợi và đài thọ bảo hiểm (Summary of Benefits and Coverage, SBC) này.

알림: 한국어 **(Korean)** 를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 본 혜택 및 보장 요약서 (Summary of Benefits and Coverage, SBC) 에 기재된 무료전화번호로 전화하십시오.

PAUNAWA: Kung nagsasalita ka ng **Tagalog (Tagalog)**, may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numerong nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC).

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является **русском (Russian)**. Позвоните по бесплатному номеру телефона, указанному в данном «Обзоре льгот и покрытия» (Summary of Benefits and Coverage, SBC).

تنبيه: إذا كنت تتحدث العربية (Arabic)، فإن خدمات المساعدة اللغوية المجانية متاحة لك. يُرجى الاتصال برقم الهاتف المجاني المدرج بداخل مخلص المزايا والتغطية ( Summary of ) Benefits and Coverage، SBC) هذا.

ATANSYON: Si w pale **Kreyòl ayisyen (Haitian Creole)**, ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nimewo gratis ki nan Rezime avantaj ak pwoteksyon sa a (Summary of Benefits and Coverage, SBC).

ATTENTION : Si vous parlez **français (French)**, des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le numéro sans frais figurant dans ce Sommaire des prestations et de la couverture (Summary of Benefits and Coverage, SBC).

UWAGA: Jeżeli mówisz po **polsku (Polish)**, udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod bezpłatny numer podany w niniejszym Zestawieniu świadczeń i refundacji (Summary of Benefits and Coverage, SBC).

ATENÇÃO: Se você fala **português (Portuguese)**, contate o serviço de assistência de idiomas gratuito. Ligue para o número gratuito listado neste Resumo de Benefícios e Cobertura (Summary of Benefits and Coverage - SBC).

ATTENZIONE: in caso la lingua parlata sia l'**italiano (Italian)**, sono disponibili servizi di assistenza linguistica gratuiti. Chiamate il numero verde indicato all'interno di questo Sommario dei Benefit e della Copertura (Summary of Benefits and Coverage, SBC).

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Bitte rufen Sie die in dieser Zusammenfassung der Leistungen und Kostenübernahmen (Summary of Benefits and Coverage, SBC) angegebene gebührenfreie Rufnummer an.

注意事項:**日本語 (Japanese)** を話される場合、無料の言語支援サービスをご利用いただけます。 本「保障および給付の概要」 (Summary of Benefits and Coverage, SBC) に記載されているフリー ダイヤルにてお電話ください。 توجه: اگر زبان شما **فارسی (Farsi)** است، خدمات امداد زبانی به طور رایگان در اختیار شما می باشد. لطفاً با شمار ه تلفن رایگان ذکر شده در این خلاصه مزایا و پوشش ( Summary of Benefits and Coverage، SBC) تماس بگیرید.

ध्यान दें: यदि आप **हिंदी (Hindi)** बोलते है, आपको भाषा सहायता सेबाएं, निःशुल्क उपलब्ध हैं। लाभ और कवरेज (Summary of Benefits and Coverage, SBC) के इस सारांश के भीतर सूचीबदध टोल फ्री नंबर पर कॉल करें।

CEEB TOOM: Yog koj hais Lus **Hmoob (Hmong)**, muaj kev pab txhais lus pub dawb rau koj. Thov hu rau tus xov tooj hu dawb teev muaj nyob ntawm Tsab Ntawv Nthuav Qhia Cov Txiaj Ntsim Zoo thiab Kev Kam Them Nqi (Summary of Benefits and Coverage, SBC) no.

ចំណាប់អារម្មណ៍: បើសិនអ្នកនិយាយ**ភាសាខ្មែរ (Khmer)** សេវាជំនួយភាសាដោយឥតគិតថ្លៃ គឺមានសំរាប់អ្នក។ សូមទូរស័ព្ទទៅលេខឥតចេញថ្លៃ ដែលមានកត់នៅក្នុង សេចក្តីសង្ខេបអត្ថប្រយោជន៍ និងការ៉ាបង់រង (Summary of Benefits and Coverage, SBC) នេះ។

PAKDAAR: Nu saritaem ti **Ilocano (Ilocano)**, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan ti awan bayad na nu tawagan nga numero nga nakalista iti uneg na daytoy nga Dagup dagiti Benipisyo ken Pannakasakup (Summary of Benefits and Coverage, SBC).

DÍÍ BAA'ÁKONÍNÍZIN: **Diné (Navajo)** bizaad bee yániłti'go, saad bee áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá sh**ǫǫ**dí Naaltsoos Bee 'Aa'áhayání dóó Bee 'Ak'é'asti' Bee Baa Hane'í (Summary of Benefits and Coverage, SBC) biyi' t'áá jíík'ehgo béésh bee hane'í biká'ígíí bee hodíilnih.

OGOW: Haddii aad ku hadasho **Soomaali (Somali)**, adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac lambarka bilaashka ah ee ku yaalla Soo-koobitaanka Dheefaha iyo Caymiska (Summary of Benefits and Coverage, SBC).