



Is Your Covered California Student Studying Away From Home?

Make access to care easier and more convenient.



If your student is living away from home for school, you have options! Eligible students can choose a provider within 30 miles of their school or student residence address—making access to care easier and more convenient.

Ready to Make a Change?

We're here to help!

Contact UnitedHealthcare today:

- Phone: 1-800-980-5216
- Hours: Monday – Friday, 5am to 9pm local time

Below are answers to some frequently asked questions:

Q: Who is eligible?

A: California students attending school within the plan's service area.

Q: How do I request a provider change for my student?

A: Contact UnitedHealthcare to let us know your student is living away from home and that you'd like to select a provider near their school address.

Q: When will the change take effect?

A:

- Requests received on or before the 15th of the month will be effective the first day of the next month.

Example: Request made January 9 → Effective February 1.

- Requests received on or after the 16th will be effective the first day of the following month.

Example: Request made January 18 → Effective March 1.

Q: What happens when my child moves back home?

A: Contact UnitedHealthcare to update your student's status and select a provider near your home.

Q: What if my student is studying in another state?

A: While outside the California HMO service area, your student is covered for emergency services only. When they return home (for visits, vacations, or after the school year), they'll have access to all routine and covered services.

**United
Healthcare®**